

Team Point of Contact List

Serving the Home and Family needs of the US Armed Forces

Julienne Stathis – Senior Client Partner

Responsibilities: Julienne is your account lead. She is responsible for ensuring overall customer satisfaction and matching FranklinCovey offerings and designing solutions to specific client needs. A Home and Family content subject matter expert specializing in improving interpersonal skills and relationships associated with the military lifestyle both at home and work.

Phone: 703-440-9407

Cell: 571-238-2403

Email: julienne.stathis@franklincovey.com

Timezone: Eastern

Amy de Jong – Client Engagement Coordinator

Responsibilities: Processes orders for training materials, handles facilitator agreements and questions, as well as shipping and invoicing questions. Additionally, prepares workshop and material quotes, manages on-site program schedules, facilitator support, pricing questions and registration for events. If you are unable to reach the client partner, you should call the Client Engagement Coordinator, who can answer many of your questions.

Phone: 801-817-5172

Fax: 978.313.7828

Email: amy.dejong@franklincovey.com

Timezone: Eastern

Daniel Martin – Implementation Strategist

Responsibilities: Daniel supports you in getting the most out of your experience facilitating FranklinCovey offerings. This includes questions around current programs, exploring additional FranklinCovey content, facilitation support and best practices, and aligning All Access Pass resources to support you in serving the home and family needs of US Armed Forces.

Phone: (980) 242-0773

Email: daniel.martin@franklincovey.com

Timezone: Eastern

Jackie Lee Meryhew – Home and Family Hotline Representative

Responsibilities: Dedicated hotline representative to assist with real time access issues with the AAP portal and Home and Family/Strong Bonds related issues.

Phone: 801-817-5090

Email: ChaplainCare@franklincovey.com

Timezone: Mountain

Angie Hammond – Government Contracts Manager

Responsibilities: Manages large government contracts, processes documents requiring signature, oversees orders and invoicing processes.

Phone: 801-817-5172

Fax: 801-817-8435

Email: angela.hammond@franklincovey.com

If your contact information changes, please notify your Client Partner or the Client Engagement Coordinator with changes. This will help us to keep our records updated.