



Senior Consultant

# Mark Phelps

Portland, Oregon

Mark Phelps loves to provide people with the inspiration, skills, and tools to become better versions of themselves. He works across most industries, including healthcare, finance, technology, pharmaceuticals, manufacturing, retail, government, and entertainment. In addition, Mark was a co-designer in FranklinCovey's new Facilitation Excellence series, which is primarily focused on helping client facilitators become world class in their virtual facilitation through Zoom, Webex, Teams, or other platform.

Before joining FranklinCovey six years ago, Mark held leadership roles in five different organizations, leading teams that designed leadership programs, helped organizations measure and increase employee engagement, managed large-scale public and private sector projects, and measured the cost-of-living in hundreds of cities worldwide. He has also served as a keynote presenter at national and international conferences.

Mark is certified to facilitate nearly all FranklinCovey programs in leadership, trust, individual effectiveness, customer loyalty, change, and unconscious bias.

## Education & Certifications

- B.A. Mathematics
- M.B.A. Emphasis in Organizational Development and Strategic Planning

## What learners say about Mark...

*'Mark is such a great facilitator; good energy and so approachable. He was great at balancing activities with presentation and got everyone talking.'*

*'Mark is extremely engaging and facilitates with real world scenarios to make learning more meaningful.'*

## Highlights

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Served in leadership roles in 5 different organizations, leading large and small teams

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Has delivered programs and keynote presentations in 10 countries

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Member of FranklinCovey's Subject Matter Expert Team and serves as online coach for virtual platforms

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Selected as 1st Team Academic All-American (football)

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Learning how much activity Australian Shepherds need

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