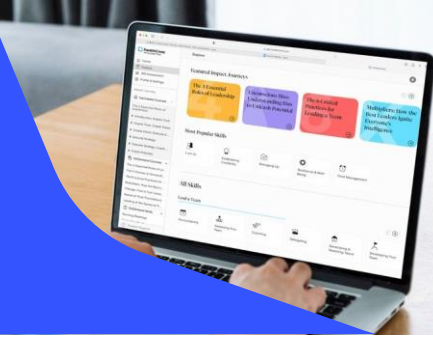




# Impact Platform Getting Started Guide



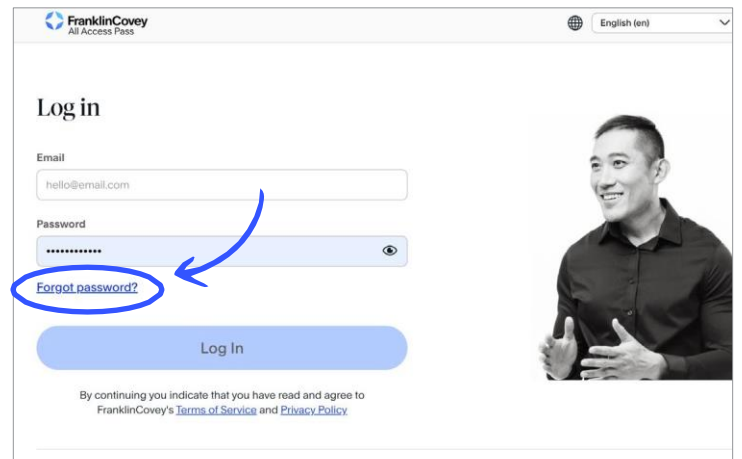
Welcome to the FranklinCovey Impact Platform! The Veterans Health Administration has partnered with FranklinCovey, a global leader in training and development, to bring you a learning resource designed to improve your personal effectiveness, leadership capability, and quality of care for the Veterans you serve.

Before getting started, watch this [2-minute video](#) introducing you to the Impact Platform.

## Log in to the Impact Platform

1. Visit [app.franklincovey.com](http://app.franklincovey.com)
2. Enter your va.gov email address.
3. If you are directed to input your password and you either [a\)](#) have not set a password yet, or [b\)](#) do not remember your password, click "Forgot password?" and follow the prompts.

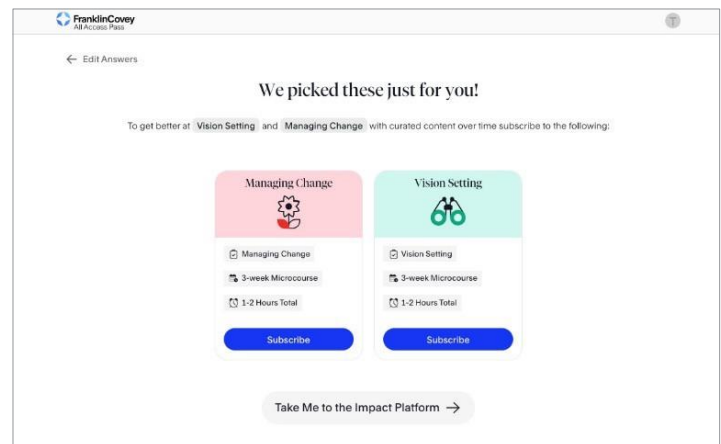
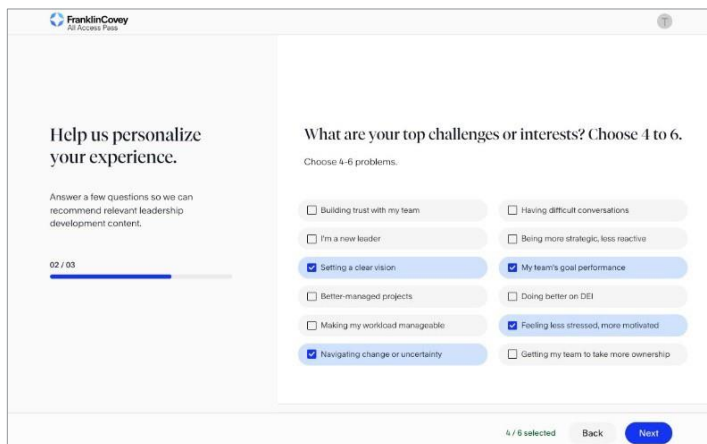
Tip: Bookmark the site for easy access. Please reach out to [VACare@FranklinCovey.com](mailto:VACare@FranklinCovey.com) if you have questions or need assistance accessing the FranklinCovey Impact Platform.



## Personalize your Impact Platform Learning Experience

The moment you log in as a new learner, you are greeted with three simple questions to begin your personalized FranklinCovey learning experience. It's as easy as 1-2-3! Please feel free to [watch this video](#) to view the experience.

The Impact Platform will recommend Microcourses for you based on the answers to your onboarding diagnostic questions. We recommend that you only choose one Microcourse to get started. You will be taken to the homepage and can access any subscribed Microcourses using the left-hand navigation bar after you answer the questions.



## Impact Platform Navigation

**Explore**  
Access all of the FranklinCovey On Demand Content.

**360 Diagnostic**  
Start your 360 or review your results.

**Profile and Settings**  
Update your settings and goals.

**On Demand Courses**  
Access On Demand Courses you have been assigned or have subscribed to.

**Microcourses**  
Access Microcourses you have been assigned or have subscribed to.

**FranklinCovey**  
All Access Pass

- Home
- Explore
- 360 Diagnostic
- Profile & Settings

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OnDemand Courses ▾

- Change: How to Turn Uncert...
- The 5 Choices to Extraordina...
- The 7 Habits for Managers
- The 4 Essential Roles of Lead...

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Microcourses ▾

- Resilience & Well-Being
- Strategic Thinking

### Task List

A list of tasks from a course that you have subscribed to or been assigned. You may not see any tasks when you first log-in.

### Weekly Tips

Microlearning articles and videos that are featured in the Weekly Tips Email each week.

**Recommended Microcourses** An On Demand Microcourse is a 3-week program focused on a specific skill. Learners can subscribe or be assigned. It is a 5-15 minute per week time commitment.

**Recommended Courses** An On Demand Course is a multi-week program focused on a FranklinCovey hero course. Learners can subscribe or be assigned. It is a 30-45 minute time commitment per week.

**Microlearning Article**  
5-minute read.

**Microlearning Video**  
2-minute view.

**Microlearning Assessment**  
1-minute activity.

The screenshot displays the FranklinCovey dashboard with the following sections:

- Your Tasks:** A list of four tasks with due dates and completion buttons. The tasks are: "3 questions to ask yourself every day" (Due in 6 days, Complete), "A simple way to pause and respond intentionally rather than reactively" (Due in 6 days, Complete), "Hold people accountable in a way that's energizing, not deflating" (2 Min, Due in 13 days, Complete), and "Self-assessment: Are you undermanaging your team?" (1 Min, Due in 13 days, Complete).
- Weekly Tips:** A grid of four tip cards. The first card is titled "7 ways to make your job more fulfilling—no matter what kind of work you do" (Resilience & Well-Being, 7 minute read). The second is "How to coach someone" (Coaching, 4 minute read). The third is "20 1-on-1 questions to build connection with your team members" (1-on-1s, 3 minute read). The fourth is "Start your next team meeting with a rapport-building question" (Team Culture, 2 minute read).
- Recommended Microcourses:** A row of four microcourse cards: "Team Goals", "Innovation & Creativity", "Self-Awareness", and "Coaching".
- Recommended Courses:** A row of four course cards: "Inclusive Leadership: Practical Ways to Cultivate Inclusion & Build a Better Team", "Project Management for the Unofficial Project Manager", "Change: How to Turn Uncertainty Into Opportunity (Managers)", and "Multipliers: How the Best Leaders Ignite Everyone's Intelligence".